

# **GENESYS**

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## Workforce Management

**Client Section** 

### Client Section

CfgServerRequestTimeout

SOAPTimeout

#### CfgServerRequestTimeout

**Default Value: 15** 

**Valid Values:** Any positive integer between 1 and 3600.

**Changes Take Effect:** Immediately

**Dependencies:** None

This option is mandatory.

Specifies the number of seconds to wait for a response from Configuration Server before timing out.

Use this option when requesting the list of objects from Configuration Server for synchronization purposes. The value should be increased in configurations with a high number of objects or slow network connections.

#### **SOAPTimeout**

**Default Value: 60** 

Valid Values: Any positive integer between 1 and 3600.

Changes Take Effect: Immediately

**Dependencies:** None

This option is mandatory.

Specifies the number of seconds to wait for the response from WFM Server before timing out.