Workforce Management

ScheduleService Section

5/10/2025

ScheduleService Section

- CachePreloadTimeout
- MinCacheSize
- SyncBacklogTimeout

CachePreloadTimeout

Default Value: -1
Valid Values: -1, process is turned off
Changes Take Effect: Immediately
Dependencies: MinCacheSize

Specifies the time (in minutes) it takes to preload data into the cache. Data is preloaded up to the amount specified in MinCacheSize.

When this option value is set to default -1 the process is on.

MinCacheSize

Default Value: 0
Valid Values: Any positive integer.
Changes Take Effect: Immediately
Dependencies: None

Specifies the minimum size (in MB) of the Schedule cache. The cache is preloaded up to the minimum size.

SyncBacklogTimeout

Default Value: -1
Valid Values: -1, process is turned off.
Changes Take Effect: Immediately
Dependencies: None

Specifies the time (in minutes) between processes that handle backlog items.

When this option value is set to -1, the process is turned on.