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# Workforce Management

ConfigService Section

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- [CachePreloadTimeout](#)
- [MinCacheSize](#)
- [SynchronizationTimeout](#)

## CachePreloadTimeout

**Default Value:** -1

**Valid Values:** -1, process is turned off.

**Changes Take Effect:** Immediately

**Dependencies:** [MinCacheSize](#)

Specifies the time (in minutes) it takes to preload data into the cache. Data is preloaded up to the amount specified in [MinCacheSize](#).

## MinCacheSize

**Default Value:** 0

**Valid Values:** Any positive integer.

**Changes Take Effect:** Immediately

**Dependencies:** None

Specifies the minimum size (in MB) of the Configuration cache. The cache is preloaded up to the minimum size.

## SynchronizationTimeout

**Default Value:** -1

**Valid Values:** -1, process is turned off.

**Changes Take Effect:** Immediately

**Dependencies:** None

Specifies the time (in minutes) it takes for WFM Server to synchronize with Genesys Configuration Server.

When this option value is set to -1, the is turned on.