Workforce Management

auth Section

5/5/2025

auth Section

- provider

provider

Default Value: wfm
Valid Values: " ", wfm
Changes Take Effect: After restart
Dependencies: See Important note in this option
Introduced: 8.5.214.06

Specifies the provider that performs WFM user authentication.

If this option value is set to:

- " " (empty string)—WFM Server SOAP API authenticates WFM users.

- wfm—WFM Server REST API (on-premises) authenticates WFM users.

Important
If this option is set in one WFM Application, it must be set in all of them (WFM Web, WFM Server, WFM Builder, WFM Data Aggregator).