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# Genesys Web Engagement

webcallback Section

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## webcallback Section

- `phoneNumber`
- `webcallbackQueueSubmit`

### phoneNumber

**Default Value:** PhoneNumber

**Valid Values:** A valid **UserData** key

**Changes Take Effect:** Immediately

Specifies the name of the key that is used by Workspace Desktop Edition to obtain the phone number from the interaction's User Data.

### webcallbackQueueSubmit

**Default Value:** New

**Valid Values:** The name of an existing Interaction Queue object

**Changes Take Effect:** Immediately

Specifies the Interaction Queue that is used as the entry point to the **webcallback** routing strategy.