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# Genesys Mobile Services

reporting Section

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## reporting Section

- `_urs_url`
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### `_urs_url`

**Default Value:**

**Valid Values:**

**Changes Take Effect:** Immediately

URS URL or comma-separated list of URS URLs if the `enable_urs_loadbalancer` option is true. For example: `http://host#1:7311,http://host#2:7311,http://host#3:7311`  
GMS uses this list to query URS statistics.

### `enable_urs_loadbalancer`

**Default Value:** false

**Valid Values:** true, false

**Changes Take Effect:** Immediately

Set to true to enable multiple URS URLs in the `_urs_url` option.

### `max_urs_idle_connection_time`

**Default Value:** 3600

**Valid Values:** Any integer

**Changes Take Effect:** Immediately

Maximum idle time in seconds of an URS URL before GMS removes it from the list of available URLs.

## max\_urs\_request\_attempts

**Default Value:** 3

**Valid Values:** Any integer

**Changes Take Effect:** Immediately

Maximum number of attempts to submit requests to URS.

## startup-statistics

**Default Value:**

**Valid Values:**

**Changes Take Effect:** Immediately

Comma-separated list of suffixes from the *stat.<statname>* section. This option lists one or more Stat Server statistics to be opened at Genesys Mobile Services startup.

## urs\_heatbeat\_url

**Default Value:** /urs/console?x

**Valid Values:** String

**Changes Take Effect:** Immediately

Path to add to the URS URL in order to check the healthiness of the underlying URS.

## urs\_loadbalancer\_refresh\_rate

**Default Value:** 45000

**Valid Values:** Integer  $\geq 30000$

**Changes Take Effect:** Immediately

URS load balancer refresh rate (in milliseconds). This option value must be greater than 30000 (30 seconds) to check all the URS URLs' status using the **urs\_heatbeat\_url** path. By default, GMS will check every 45 seconds.