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# Genesys Mobile Services

ors Section

## ors Section

- `_ors_lb_strategy`
- `enable_ors_loadbalancer`
- `healthcheck-ping-interval`
- `healthcheck-ping-url`
- `max_ors_idle_connection_time`
- `max_ors_request_attempts`
- `ors_loadbalancer_refresh_rate`

### `_ors_lb_strategy`

**Default Value:** circular

**Valid Values:** circular, linear

**Changes Take Effect:** After restart

**Added in:** 8.5.107

Strategy for ORS added to the **Connections** tab of the GMS application.

### `enable_ors_loadbalancer`

**Default Value:** true since 8.5.107; false previously

**Valid Values:** true, false

**Changes Take Effect:** After restart

Enables GMS to send request to the /heartbeat URI of ORS to check availability.

### `healthcheck-ping-interval`

**Default Value:** 45000

**Valid Values:** Integer $\geq$ 30000

**Changes Take Effect:** After restart

**Introduced:** 8.5.219.03

Ping interval of the ORS Load balancer in milliseconds. This option value must be greater than or equal to 30,000 (30 seconds). By default, all ORS URL values are checked every 45 seconds.

## healthcheck-ping-url

**Default Value:** /heartbeat

**Valid Values:** String

**Changes Take Effect:** After restart

**Introduced:** 8.5.219.03

Ping URL of the ORS Load balancer.

## max\_ors\_idle\_connection\_time

**Default Value:** 3600

**Valid Values:** Any integer

**Changes Take Effect:** After restart

**Added in:** 8.5.107

Maximum idle time (seconds) for an ORS connection before this connection will be deleted from the load-balancer cache.

## max\_ors\_request\_attempts

**Default Value:** 3

**Valid Values:** Any integer > 0

**Changes Take Effect:** Immediately

**Introduced:** 8.5.112.05

Maximum number of attempts for an ORS request. If max\_ors\_request\_attempts = 2, GMS uses the first ORS URL found in the list of connected ORS (in circular or linear mode) and tries to send the request to ORS. If the first request fails, GMS uses the second URL (if available) and tries again; if it fails a second time, the maximum number of attempts is reached and GMS returns an error: ORS request failed: cannot connect to ORS.

## ors\_loadbalancer\_refresh\_rate

**Default Value:** 45000

**Valid Values:** Integer >= 30000

**Changes Take Effect:** After restart

**Discontinued:** 8.5.219.03

Refresh rate of the ORS Load balancer in milliseconds. This option value must be greater than or equal to 30,000 (30 seconds). By default, all ORS URL values are checked every 45 seconds.