GENESYS

Genesys Engage Digital (eServices)

health-service

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- enable-keepalive
- log-output-timeout
- soap-accept-timeout
- soap-endpoint
- soap-hostname
- soap-receive-timeout
- soap-send-timeout

enable-keepalive

Default Value: false
Valid Values: true, false
Changes Take Effect: After restart

This option specifies whether to keep a connection alive if the client requests the connection to be kept alive. If this option is set to false, a new connection will be opened each time a client sends a request to the web service.

log-output-timeout

Default Value: 0
Valid Values: Any integer from 0 to 600
Changes Take Effect: Immediately (after current interval)

An interval, in seconds, between periodic output of health counters into the log.

soap-accept-timeout

Default Value: 10
Valid Values: Any integer from 1 to 60
Changes Take Effect: After restart

An unfinished accept request would be aborted if it does not complete during the specified time interval.

soap-endpoint

Default Value: http://{ServerName}:{ServerPort}/health
Valid Values: Service endpoint
Changes Take Effect: After restart

The option specifies an endpoint template of the web service. The following keys in the endpoint template will be substituted if present: - {ServerName} – host name, either specified in the option 'soap-hostname' or equal to the hostname of the Interaction Server; - {ServerPort} – web service port, specified as "health" port of Interaction Server application; Default value: 'http://{ServerName}:{ServerPort}/health'. Example: When 'soap-endpoint' is set to a default value, soap-hostname=myserver.mydomain.com and 'health' port in server ports list is 8088, the resulting endpoint will be: http://myserver.mydomain.com:8088/health

soap-hostname

Default Value:
Valid Values: A host name
Changes Take Effect: After restart

The option specifies the host name to be used for web service binding. If not specified or empty, the default value is the host name of the Interaction Server.

soap-receive-timeout

Default Value: 10
Valid Values: Any integer from 1 to 60
Changes Take Effect: After restart

An unfinished receive request would be aborted if it does not complete during the specified time interval.

soap-send-timeout

Default Value: 30
Valid Values: Any integer from 1 to 60
Changes Take Effect: After restart

An unfinished send request would be aborted if it does not complete during the specified time interval.