

Resource Performance Report

Tenant	Department	Process	Resource ID	Day	Accepted	Finished	Handle Time (Fmt)	Avg Handle Time (Fmt)	Min Handle Time (Fmt)	Max Handle Time (Fmt)
selenium	selenium_dep_1	selenium_proc_1	id_10000	2018-12-17	1	6	00:54:28	00:54:28	00:54:28	00:54:28
				2018-12-18	2	4	01:10:08	00:35:04	00:31:22	00:38:46
				2018-12-24	1	4	00:50:19	00:50:19	00:50:19	00:50:19
				2018-12-26	1	6	00:44:35	00:44:35	00:44:35	00:44:35
				2018-12-28	2	2	00:47:19	00:23:40	00:22:25	00:24:54
				2019-01-15	1	2	00:50:56	00:50:56	00:50:56	00:50:56
				2019-01-16	1	4	00:39:51	00:39:51	00:39:51	00:39:51
			id_10001	2018-12-17	1	6	00:28:19	00:28:19	00:28:19	00:28:19
				2018-12-19	1	2	00:11:32	00:11:32	00:11:32	00:11:32
				2018-12-20	1	2	00:28:48	00:28:48	00:28:48	00:28:48
				2018-12-21	1	4	00:19:40	00:19:40	00:19:40	00:19:40
				2018-12-26	2	6	00:25:36	00:12:48	00:12:27	00:13:09
				2019-01-16	1	4	00:49:34	00:49:34	00:49:34	00:49:34
			id_10002	2018-12-18	1	4	00:41:22	00:41:22	00:41:22	00:41:22
				2018-12-21	1	4	00:11:25	00:11:25	00:11:25	00:11:25
				2018-12-24	1	4	00:11:21	00:11:21	00:11:21	00:11:21
				2018-12-26	2	6	01:12:48	00:36:24	00:23:54	00:48:54
				2019-01-03	1	2	00:58:23	00:58:23	00:58:23	00:58:23
				2019-01-15	1	2	00:49:05	00:49:05	00:49:05	00:49:05
			id_10003	2018-12-14	1	2	00:57:02	00:57:02	00:57:02	00:57:02
				2018-12-17	2	6	00:31:51	00:15:56	00:10:21	00:21:30
				2018-12-20	1	2	00:46:15	00:46:15	00:46:15	00:46:15
				2018-12-21	1	4	00:19:09	00:19:09	00:19:09	00:19:09
				2018-12-24	1	4	00:32:16	00:32:16	00:32:16	00:32:16
				2018-12-27	1	2	00:56:00	00:56:00	00:56:00	00:56:00
				2019-01-03	1	2	01:00:44	01:00:44	01:00:44	01:00:44
				2019-01-16	1	4	00:52:52	00:52:52	00:52:52	00:52:52
			id_10004	2018-12-14	1	2	00:21:38	00:21:38	00:21:38	00:21:38
				2018-12-17	2	6	00:44:47	00:22:24	00:19:34	00:25:13
				2018-12-18	1	4	00:40:34	00:40:34	00:40:34	00:40:34
				2018-12-19	1	2	00:23:02	00:23:02	00:23:02	00:23:02
				2018-12-21	1	4	00:36:19	00:36:19	00:36:19	00:36:19

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selenium	selenium_dep_1	selenium_proc_1	id_10004	2018-12-24	1	4	00:27:48	00:27:48	00:27:48	00:27:48	
				2018-12-26	1	6	00:56:48	00:56:48	00:56:48	00:56:48	
				2018-12-27	1	2	00:32:43	00:32:43	00:32:43	00:32:43	
				2019-01-16	1	4	00:32:59	00:32:59	00:32:59	00:32:59	
			Total		42	134	23:58:16	00:34:15	00:10:21	01:00:44	
		selenium_proc_2	id_10000	2018-12-14	2	4	01:11:32	00:35:46	00:19:04	00:52:28	
				2018-12-17	1	12	00:16:37	00:16:37	00:16:37	00:16:37	
				2018-12-18	1	8	00:39:33	00:39:33	00:39:33	00:39:33	
				2018-12-20	2	4	01:21:48	00:40:54	00:23:53	00:57:55	
				2018-12-21	3	8	01:54:43	00:38:14	00:27:06	00:54:16	
				2018-12-24	2	8	01:20:24	00:40:12	00:34:42	00:45:42	
				2018-12-26	3	12	02:19:50	00:46:37	00:34:03	00:57:58	
				2018-12-27	1	4	00:57:41	00:57:41	00:57:41	00:57:41	
				2019-01-03	2	4	01:23:56	00:41:58	00:39:06	00:44:50	
				2019-01-16	2	8	01:05:07	00:32:34	00:32:21	00:32:46	
			id_10001	2018-12-14	2	4	00:43:52	00:21:56	00:10:41	00:33:11	
				2018-12-17	2	12	01:40:39	00:50:20	00:44:49	00:55:50	
				2018-12-18	1	8	00:13:00	00:13:00	00:13:00	00:13:00	
				2018-12-19	1	4	00:55:36	00:55:36	00:55:36	00:55:36	
				2018-12-20	1	4	00:10:12	00:10:12	00:10:12	00:10:12	
				2018-12-21	1	8	00:38:22	00:38:22	00:38:22	00:38:22	
				2018-12-24	1	8	00:33:21	00:33:21	00:33:21	00:33:21	
				2018-12-26	3	12	01:24:13	00:28:04	00:25:52	00:32:26	
				2018-12-27	1	4	00:51:03	00:51:03	00:51:03	00:51:03	
				2018-12-28	2	4	00:52:29	00:26:15	00:12:48	00:39:41	
				2019-01-03	1	4	00:56:50	00:56:50	00:56:50	00:56:50	
				2019-01-15	1	4	00:54:08	00:54:08	00:54:08	00:54:08	
				2019-01-16	2	8	01:31:50	00:45:55	00:34:37	00:57:13	
				id_10002	2018-12-17	3	12	01:53:06	00:37:42	00:19:55	00:59:12
					2018-12-18	2	8	00:58:53	00:29:27	00:20:53	00:38:00
					2018-12-21	2	8	01:06:30	00:33:15	00:16:13	00:50:17
					2018-12-24	2	8	00:31:07	00:15:34	00:14:18	00:16:49

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selenium	selenium_dep_1	selenium_proc_2	id_10002	2018-12-26	2	12	00:34:45	00:17:23	00:17:17	00:17:28
				2018-12-27	2	4	01:05:43	00:32:52	00:23:56	00:41:47
				2019-01-16	2	8	01:27:22	00:43:41	00:37:29	00:49:53
			id_10003	2018-12-17	2	12	01:26:41	00:43:21	00:37:06	00:49:35
				2018-12-18	3	8	02:19:07	00:46:22	00:43:38	00:51:50
				2018-12-19	1	4	00:44:02	00:44:02	00:44:02	00:44:02
				2018-12-21	1	8	00:32:39	00:32:39	00:32:39	00:32:39
				2018-12-24	1	8	00:40:09	00:40:09	00:40:09	00:40:09
				2018-12-26	2	12	00:56:41	00:28:21	00:10:57	00:45:44
				2018-12-28	1	4	00:58:19	00:58:19	00:58:19	00:58:19
				2019-01-15	1	4	01:05:41	01:05:41	01:05:41	01:05:41
				2019-01-16	1	8	01:01:42	01:01:42	01:01:42	01:01:42
				id_10004	2018-12-17	4	12	02:16:19	00:34:05	00:18:00
			2018-12-18		1	8	00:22:59	00:22:59	00:22:59	00:22:59
			2018-12-19		2	4	00:47:41	00:23:51	00:16:22	00:31:19
			2018-12-20		1	4	00:37:23	00:37:23	00:37:23	00:37:23
			2018-12-21		1	8	00:37:18	00:37:18	00:37:18	00:37:18
			2018-12-24		2	8	01:28:06	00:44:03	00:39:19	00:48:47
			2018-12-26		2	12	01:15:22	00:37:41	00:17:25	00:57:57
			2018-12-28		1	4	00:10:30	00:10:30	00:10:30	00:10:30
			2019-01-03		1	4	00:46:13	00:46:13	00:46:13	00:46:13
			id_10000	2019-01-15	2	4	01:42:08	00:51:04	00:49:19	00:52:49
				2019-01-16	1	8	00:46:14	00:46:14	00:46:14	00:46:14
				Total		84	360	52:09:26	00:37:15	00:10:12
	Total			126	494	76:07:42	00:36:15	00:10:12	01:05:41	
	selenium_dep_2	selenium_proc_1	id_10000	2018-12-17	3	12	02:03:28	00:41:09	00:34:40	00:53:18
				2018-12-18	1	8	00:16:50	00:16:50	00:16:50	00:16:50
				2018-12-19	1	4	00:56:07	00:56:07	00:56:07	00:56:07
				2018-12-21	1	8	00:22:19	00:22:19	00:22:19	00:22:19
				2018-12-24	1	8	00:48:35	00:48:35	00:48:35	00:48:35
				2018-12-26	1	12	00:43:14	00:43:14	00:43:14	00:43:14
2018-12-27				1	4	00:31:55	00:31:55	00:31:55	00:31:55	

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selenium	selenium_dep_2	selenium_proc_1	id_10000	2018-12-28	1	4	00:14:47	00:14:47	00:14:47	00:14:47	
				2019-01-15	1	4	00:34:16	00:34:16	00:34:16	00:34:16	
				2019-01-16	1	8	00:44:00	00:44:00	00:44:00	00:44:00	
			id_10001	2018-12-14	1	4	00:17:21	00:17:21	00:17:21	00:17:21	
				2018-12-17	2	12	00:52:58	00:26:29	00:24:52	00:28:06	
				2018-12-18	3	8	01:46:19	00:35:26	00:14:44	00:54:15	
				2018-12-19	1	4	00:25:10	00:25:10	00:25:10	00:25:10	
				2018-12-20	1	4	00:59:14	00:59:14	00:59:14	00:59:14	
				2018-12-21	1	8	00:45:35	00:45:35	00:45:35	00:45:35	
				2018-12-24	3	8	01:36:04	00:32:01	00:16:28	00:53:50	
				2018-12-26	2	12	01:23:36	00:41:48	00:25:57	00:57:39	
				2018-12-27	1	4	00:45:08	00:45:08	00:45:08	00:45:08	
				2018-12-28	1	4	00:43:46	00:43:46	00:43:46	00:43:46	
				2019-01-03	1	4	00:36:14	00:36:14	00:36:14	00:36:14	
				2019-01-15	1	4	01:05:35	01:05:35	01:05:35	01:05:35	
				2019-01-16	1	8	00:52:34	00:52:34	00:52:34	00:52:34	
				id_10002	2018-12-14	2	4	01:35:24	00:47:42	00:43:41	00:51:43
					2018-12-17	3	12	01:51:56	00:37:19	00:12:42	00:56:57
			2018-12-18		1	8	00:57:01	00:57:01	00:57:01	00:57:01	
			2018-12-19		1	4	00:51:07	00:51:07	00:51:07	00:51:07	
			2018-12-20		2	4	00:43:55	00:21:58	00:11:00	00:32:55	
			2018-12-21		2	8	01:08:00	00:34:00	00:26:57	00:41:03	
			2018-12-24		2	8	01:30:13	00:45:07	00:35:35	00:54:38	
			2018-12-26		3	12	01:30:08	00:30:03	00:19:40	00:36:25	
			2018-12-28		1	4	00:56:09	00:56:09	00:56:09	00:56:09	
			2019-01-03		1	4	00:41:10	00:41:10	00:41:10	00:41:10	
			2019-01-15		1	4	00:34:47	00:34:47	00:34:47	00:34:47	
			2019-01-16		2	8	01:36:41	00:48:21	00:43:53	00:52:48	
			id_10003	2018-12-17	3	12	01:35:01	00:31:40	00:10:34	00:51:22	
				2018-12-18	1	8	00:38:34	00:38:34	00:38:34	00:38:34	
				2018-12-19	1	4	00:30:20	00:30:20	00:30:20	00:30:20	
				2018-12-21	2	8	01:39:04	00:49:32	00:43:33	00:55:31	

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Tenant	Department	Process	Resource ID	Day	Accepted	Finished	Handle Time (Fmt)	Avg Handle Time (Fmt)	Min Handle Time (Fmt)	Max Handle Time (Fmt)		
selenium	selenium_dep_2	selenium_proc_1	id_10003	2018-12-24	1	8	00:39:22	00:39:22	00:39:22	00:39:22		
				2018-12-26	3	12	02:33:47	00:51:16	00:50:22	00:52:48		
				2018-12-27	1	4	00:59:01	00:59:01	00:59:01	00:59:01		
				2019-01-03	1	4	00:40:55	00:40:55	00:40:55	00:40:55		
				2019-01-15	1	4	00:37:46	00:37:46	00:37:46	00:37:46		
				2019-01-16	2	8	01:10:02	00:35:01	00:31:31	00:38:31		
			id_10004	2018-12-14	1	4	00:26:20	00:26:20	00:26:20	00:26:20		
				2018-12-17	1	12	00:27:19	00:27:19	00:27:19	00:27:19		
				2018-12-18	2	8	01:00:14	00:30:07	00:13:50	00:46:24		
				2018-12-20	1	4	00:10:48	00:10:48	00:10:48	00:10:48		
				2018-12-21	2	8	01:06:59	00:33:30	00:32:31	00:34:28		
				2018-12-24	1	8	00:50:27	00:50:27	00:50:27	00:50:27		
				2018-12-26	3	12	01:29:44	00:29:55	00:21:20	00:34:26		
				2018-12-27	1	4	00:45:46	00:45:46	00:45:46	00:45:46		
		Total	2018-12-28	1	4	00:49:12	00:49:12	00:49:12	00:49:12			
			2019-01-03	1	4	00:56:07	00:56:07	00:56:07	00:56:07			
		Total	2019-01-16	2	8	01:08:47	00:34:24	00:33:57	00:34:50			
			Total				84	384	53:37:11	00:38:18	00:10:34	01:05:35
			Total				84	384	53:37:11	00:38:18	00:10:34	01:05:35
			Total				210	878	129:44:53	00:37:04	00:10:12	01:05:41
		Total					210	878	129:44:53	00:37:04	00:10:12	01:05:41