

Intraday Process Report

Tenant	Department	Process	Day	Entered	Finished	% Finished	Finished Overdue	% Finished Overdue	Pending	Pending Overdue	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)	
selenium	selenium_dep_1	selenium_proc_1	2018-12-14	2	2	100.00%	0	0.00%	0	0	00:39:33	00:39:20	00:00:10	
			2018-12-17	6	6	100.00%	3	50.00%	0	0	00:49:08	00:26:34	00:22:31	
			2018-12-18	4	4	100.00%	0	0.00%	0	0	00:47:43	00:38:01	00:09:38	
			2018-12-19	2	2	100.00%	2	100.00%	0	0	00:38:22	00:17:17	00:21:01	
			2018-12-20	2	2	100.00%	0	0.00%	0	0	00:37:46	00:37:32	00:00:12	
			2018-12-21	4	4	100.00%	4	100.00%	0	0	00:54:31	00:21:38	00:32:50	
			2018-12-24	4	4	100.00%	2	50.00%	0	0	00:52:08	00:30:26	00:21:40	
			2018-12-26	6	6	100.00%	2	33.33%	0	0	01:25:06	00:33:18	00:51:46	
			2018-12-27	2	2	100.00%	1	50.00%	0	0	00:44:40	00:44:22	00:00:15	
			2018-12-28	2	2	100.00%	0	0.00%	0	0	00:51:08	00:23:40	00:27:25	
		2019-01-03	2	2	100.00%	0	0.00%	0	0	01:40:55	00:59:34	00:41:19		
		2019-01-15	2	2	100.00%	1	50.00%	0	0	01:24:50	00:50:01	00:34:46		
		2019-01-16	4	4	100.00%	2	50.00%	0	0	01:17:31	00:43:49	00:33:38		
		selenium_proc_2	2018-12-14	4	4	100.00%	0	0.00%	0	0	00:36:30	00:28:51	00:07:36	
			2018-12-17	12	12	100.00%	9	75.00%	0	0	01:05:31	00:37:47	00:27:42	
			2018-12-18	8	8	100.00%	3	37.50%	0	0	00:55:19	00:34:12	00:21:05	
			2018-12-19	4	4	100.00%	4	100.00%	0	0	00:56:10	00:36:50	00:19:17	
			2018-12-20	4	4	100.00%	0	0.00%	0	0	00:45:46	00:32:21	00:13:22	
			2018-12-21	8	8	100.00%	8	100.00%	0	0	01:00:15	00:36:12	00:24:01	
			2018-12-24	8	8	100.00%	4	50.00%	0	0	00:52:02	00:34:08	00:17:50	
	2018-12-26		12	12	100.00%	5	41.67%	0	0	01:19:07	00:32:34	00:46:29		
	2018-12-27		4	4	100.00%	4	100.00%	0	0	00:57:53	00:43:37	00:14:13		
	2018-12-28		4	4	100.00%	0	0.00%	0	0	00:52:47	00:30:20	00:22:24		
	2019-01-03	4	4	100.00%	0	0.00%	0	0	01:12:18	00:46:45	00:25:30			
	2019-01-15	4	4	100.00%	4	100.00%	0	0	01:24:18	00:55:29	00:28:45			
	2019-01-16	8	8	100.00%	4	50.00%	0	0	01:06:07	00:44:02	00:22:02			
	Total				126	126	100.00%	62	49.21%	0	0	01:01:33	00:36:15	00:25:15
	selenium_dep_2	selenium_proc_1	2018-12-14	4	4	100.00%	0	0.00%	0	0	01:02:18	00:34:46	00:27:28	
			2018-12-17	12	12	100.00%	2	16.67%	0	0	00:51:17	00:34:14	00:17:01	
			2018-12-18	8	8	100.00%	1	12.50%	0	0	00:57:11	00:34:52	00:22:16	
			2018-12-19	4	4	100.00%	4	100.00%	0	0	00:52:00	00:40:41	00:11:16	
			2018-12-20	4	4	100.00%	0	0.00%	0	0	00:56:04	00:28:29	00:27:32	
2018-12-21			8	8	100.00%	8	100.00%	0	0	00:44:57	00:37:45	00:07:09		
2018-12-24			8	8	100.00%	4	50.00%	0	0	00:58:54	00:40:35	00:18:15		
2018-12-26			12	12	100.00%	4	33.33%	0	0	01:05:33	00:38:22	00:27:19		
2018-12-27			4	4	100.00%	1	25.00%	0	0	01:20:43	00:45:28	00:35:12		
2018-12-28			4	4	100.00%	0	0.00%	0	0	00:54:21	00:40:59	00:13:19		
2019-01-03			4	4	100.00%	0	0.00%	0	0	00:58:08	00:43:37	00:14:29		
2019-01-15			4	4	100.00%	2	50.00%	0	0	00:59:35	00:43:06	00:16:26		

Intraday Process Report

Tenant	Department	Process	Day	Entered	Finished	% Finished	Finished Overdue	% Finished Overdue	Pending	Pending Overdue	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)
selenium	selenium_dep_2	selenium_proc_1	2019-01-16	9	8	88.89%	4	50.00%	1	1	00:56:38	00:41:31	00:15:04
			2019-01-17	0	0	0.00%	0	0.00%	1	1	00:00:00	00:00:00	00:00:00
		Total		85	84	98.82%	30	35.71%	2	2	00:57:34	00:38:18	00:19:15
	Total			211	210	99.53%	92	43.81%	2	2	00:59:57	00:37:04	00:22:51
Total				211	210	99.53%	92	43.81%	2	2	00:59:57	00:37:04	00:22:51