VoiceGenie 7.2.100 Hot Fix 39

OA&M Framework Release Notes

October 2014

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Overview

This document contains the following:

- Product Version Identification for the updated hot fix
- Hot-Fix Installation Instructions
- Fixes

Please refer to the 7.2.100 GA version of the release notes for the following information which has not changed:

- Resources
- Where to Get Help
- Terminology
- Product Version Identification
- Features
- Known Limitations

Product Version Identification

Product Name	VoiceGenie OA&M Framework
Version	7.2.1 HF 39
Release Date	September 2014

OA&M Framework Information	
Package	cmp-proxy-7.2.1-RHEL4_HF39.tar.gz
Operating System	Red Hat Enterprise Linux 4.0 Update 6

Installing / Configuring VoiceGenie Hot Fix

1. Upload the hot fix cmp-proxy-7.2.1-RHEL4_HF39.tar.gz using the product manager in the SMC console.
2. Deploy the existing OAM Framework CMP Proxy profile using the Deployment manager. CMP Proxy will be restarted automatically once the deployment is done. **Note:** if any customer log sinks are located in /usr/local/cmp-proxy directory, which is a linked directory, they need to be copied to the new linked directory.
3. Use the following CLC command to update the cmp-proxy.xml:

   CLC> cfgxmladd cmpproxy "RHEL4" 7.2.1 /usr/local/cmp-proxy/config/cmp-proxy.xml

4. Stop CMP Proxy.
5. Restart CMP Sever.
6. Start CMP Proxy.
7. Search cmp.drop_log_upon_full_queue in /usr/local/cmp-proxy/config/cmp-proxy.xml. If it is not found, repeat 2-6 until it is.
8. Set the new parameter cmp.drop_log_upon_full_queue to “Drop Logs” and make a change to any other parameter, such as cmp.trace_flag. Note: it is important to make a change to an existing parameter when first time setting a new introduced parameter.
9. Restart CMP Proxy.
10. Make sure the parameter cmp.drop_log_upon_full_queue is set correctly. And then roll back the other parameter changed in step 6.
11. Restart CMP Proxy.

Fixes

The following issues have been addressed in this release:

ER #	Summary
VG-3325	SendQueue TimeLimit Reached

- Introduced a parameter called cmp.drop_log_upon_full_queue to determine whether to drop logs, or wait for the queue size to drop after the queue is full.
- Introduced a parameter called cmp.sink_delay_note_threshold to specify the threshold of sink delay that needs to send a note to syslog.