



## **VoiceGenie 7.2.1 Hot Fix 30 Media Platform Release Notes**

**June 2010**

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## **Overview**

This document contains the following:

- Product Version Identification for the updated hot fix
- Hot-Fix Installation Instructions
- Fixes

Please refer to the 7.2.1 GA version of the release notes for the following information which has not changed:

- Resources
- Where to Get Help
- Terminology
- Product Version Identification
- Features
- Known Limitations

## Product Version Identification

<b>Product Name</b>	Media Platform
<b>Version</b>	7.2.1 HF30
<b>Release Date</b>	June 2010

Media Platform Information	
<b>Package</b>	phoneweb-7.2.1-RHEL4_HF30.tar.gz
<b>Operating System for Telephony Box</b>	RHEL4

## **Installing / Configuring VoiceGenie Hot Fix**

- 1) Stop the Media Platform.
- 2) Upload the hot fix phoneweb-7.2.1-HF30.tar.gz using the product manager in the SMC console.
- 3) Deploy the existing Media Platform profile using the Deployment manager.
- 4) Start the platform.

## **Fixes**

The following issues have been addressed in this release:

<b>ER #</b>	<b>Summary</b>
252577759	callmgr gets stuck in prompt (dead air), no MEDIAPLAYDONE

It was noticed that the callmgr experiences a race condition when a speech barge in happens between two prompts which causes dead air or silence to the caller. This has been addressed in the hot fix so that the callmgr doesn't get stuck in a prompt and proceeds with the application call flow.