

# VoiceGenie 7.2.1 Hot Fix 10 Media Platform Release Notes

January 2009

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## **Overview**

This document contains the following:

- Product Version Identification for the updated hot fix
- Hot-Fix Installation Instructions
- Fixes

Please refer to the 7.2.1 GA version of the release notes for the following information which has not changed:

- Resources
- Where to Get Help
- Terminology
- Product Version Identification
- Features
- Known Limitations

# **Product Version Identification**

Product Name	Media Platform
Version	7.2.1 HF10
Release Date	January 2009

Media Platform Information		
Package	phoneweb-7.2.1-RHEL4 HF10.tar.gz	
Operating System	Red Hat Enterprise Linux 4.0 Update 6	
for Telephony Box		

## **Installing / Configuring VoiceGenie Hot Fix**

- 1) Stop the Call Control Platform.
- 2) Upload the hot fix phoneweb-7.2.1-RHEL4\_HF10.tar.gz using the product manager in the SMC console.
- 3) Deploy the existing Media Platform profile using the Deployment manager.
- 4) Start the platform.

## **Fixes**

The following issues have been addressed in this release:

ER#	Summary
215775913	TDD + Watson with asrengine=Watson in defaults.vxml on 7.2.1
	RHEL4 HF8 results in parse error