

Queue Task Duration Report

Tenant	Department	Process	Queue	Day	Avg Handle Time	Avg Accept Time	Avg Finish Time	Avg Source System Time	Avg Pre Source System Time
selenium	selenium_dep_1	selenium_proc_1	iWD_Captured	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			iWD_Completed	2018-12-14	00:39:20	00:00:10	00:39:33	71:44:20	00:00:00
				2018-12-17	00:26:34	00:22:31	00:49:08	144:09:07	00:00:00
				2018-12-18	00:38:01	00:09:38	00:47:43	168:11:05	00:00:00
				2018-12-19	00:17:17	00:21:01	00:38:22	192:22:18	00:00:00
				2018-12-20	00:37:32	00:00:12	00:37:46	05:33:30	00:00:00
				2018-12-21	00:21:38	00:32:50	00:54:31	22:20:14	00:00:00
				2018-12-24	00:30:26	00:21:40	00:52:08	00:25:29	00:00:00
				2018-12-26	00:33:18	00:51:46	01:25:06	03:17:06	00:00:00
				2018-12-27	00:44:22	00:00:15	00:44:40	23:08:01	00:00:00
				2018-12-28	00:23:40	00:27:25	00:51:08	46:40:21	00:00:00
			iWD_New	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

Queue Task Duration Report

Tenant	Department	Process	Queue	Day	Avg Handle Time	Avg Accept Time	Avg Finish Time	Avg Source System Time	Avg Pre Source System Time
selenium	selenium_dep_1	selenium_proc_1	iWD_New	2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			iWD_Queued	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			Total		00:30:42	00:23:32	00:54:17	68:27:06	00:00:00
		selenium_proc_2	iWD_Captured	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			iWD_Completed	2018-12-14	00:28:51	00:07:36	00:36:30	17:44:20	00:00:00
				2018-12-17	00:37:47	00:27:42	01:05:31	11:39:07	00:00:00
				2018-12-18	00:34:12	00:21:05	00:55:19	00:11:05	00:00:00
				2018-12-19	00:36:50	00:19:17	00:56:10	24:22:18	00:00:00
				2018-12-20	00:32:21	00:13:22	00:45:46	05:33:30	00:00:00
				2018-12-21	00:36:12	00:24:01	01:00:15	22:20:14	00:00:00
				2018-12-24	00:34:08	00:17:50	00:52:02	00:25:29	00:00:00

Queue Task Duration Report

Tenant	Department	Process	Queue	Day	Avg Handle Time	Avg Accept Time	Avg Finish Time	Avg Source System Time	Avg Pre Source System Time
selenium	selenium_dep_1	selenium_proc_2	iWD_Completed	2018-12-26	00:32:34	00:46:29	01:19:07	03:17:07	00:00:00
				2018-12-27	00:43:37	00:14:13	00:57:53	23:08:01	00:00:00
				2018-12-28	00:30:20	00:22:24	00:52:47	46:40:21	00:00:00
			iWD_New	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			iWD_Queued	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			Total		00:34:50	00:25:01	00:59:54	12:14:45	00:00:00
		Total			00:33:27	00:24:31	00:58:02	30:58:52	00:00:00
	selenium_dep_2	selenium_proc_1	iWD_Captured	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

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Tenant	Department	Process	Queue	Day	Avg Handle Time	Avg Accept Time	Avg Finish Time	Avg Source System Time	Avg Pre Source System Time
selenium	selenium_dep_2	selenium_proc_1	iWD_Captured	2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			iWD_Completed	2018-12-14	00:34:46	00:27:28	01:02:18	35:44:20	00:00:00
				2018-12-17	00:34:14	00:17:01	00:51:17	53:54:07	00:00:00
				2018-12-18	00:34:52	00:22:16	00:57:11	66:11:05	00:00:00
				2018-12-19	00:40:41	00:11:16	00:52:00	90:22:18	00:00:00
				2018-12-20	00:28:29	00:27:32	00:56:04	05:33:30	00:00:00
				2018-12-21	00:37:45	00:07:09	00:44:57	22:20:14	00:00:00
				2018-12-24	00:40:35	00:18:15	00:58:54	00:25:29	00:00:00
				2018-12-26	00:38:22	00:27:19	01:05:33	03:02:13	00:00:00
				2018-12-27	00:45:28	00:35:12	01:20:43	23:08:01	00:00:00
				2018-12-28	00:40:59	00:13:19	00:54:21	46:40:20	00:00:00
			iWD_New	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			iWD_Queued	2018-12-14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

Queue Task Duration Report

Tenant	Department	Process	Queue	Day	Avg Handle Time	Avg Accept Time	Avg Finish Time	Avg Source System Time	Avg Pre Source System Time
selenium	selenium_dep_2	selenium_proc_1	iWD_Queued	2018-12-19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2018-12-28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			Total		00:37:20	00:20:11	00:57:32	32:21:50	00:00:00
		Total			00:37:20	00:20:11	00:57:32	32:21:50	00:00:00
	Total				00:35:00	00:22:47	00:57:50	31:32:03	00:00:00
Total					00:35:00	00:22:47	00:57:50	31:32:03	00:00:00