

Pre-Agent Termination Report

Day	Sessions Created	Sessions Abandoned	Sessions Offered	Avg Duration Before Abandonment (Fmt)	Max Duration Before Abandonment (Fmt)	% Abandoned Sessions
2011-01-14	56	4	56	00:00:37	00:01:49	7.14%
2011-01-24	162	16	160	00:00:16	00:00:31	9.88%
2011-04-11	23	2	23	00:00:39	00:01:00	8.70%
2011-04-13	8	0	8	00:00:00	00:00:00	0.00%
2011-04-14	3	0	3	00:00:00	00:00:00	0.00%
2011-04-25	2	0	2	00:00:00	00:00:00	0.00%
2011-11-03	9	0	9	00:00:00	00:00:00	0.00%
2011-11-08	18	0	18	00:00:00	00:00:00	0.00%
2011-11-10	8	0	8	00:00:00	00:00:00	0.00%
Total	289	22	287	00:00:22	00:01:49	7.61%