

Milestone Summary Report

Final Disposition	Application Name	Day	Milestone		Session
Abandoned in Queue	GimReporting	2017-03-10	DataEntered	DataEntered	3
			Menu1 Option1	Menu1 reached/Menu1 Option1	3
			Menu1 Option2	Menu1 reached/Menu1 Option2	3
			Menu1 reached	Menu1 reached	3
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	3
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	3
		2017-03-14	DataEntered	DataEntered	3
			Menu1 Option1	Menu1 reached/Menu1 Option1	3
			Menu1 Option2	Menu1 reached/Menu1 Option2	3
			Menu1 reached	Menu1 reached	3
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	3
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	3
		Total			36
	Total				36
Abandoned in Queue	Cyara_ExitQueue_Treatmentactivity	2017-03-07	MoH	MoH	1
		2017-03-13	MoH	MoH	1
		Total			2
	Total				2
Abandoned in Self Service	GimReporting	2017-03-10	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		2017-03-14	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1

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Abandoned in Self Service	GimReporting	Total			8
	id	2017-03-08	input one	input one	1
			input three	input three	1
			input two	input two	1
	Total				3
	Total				11
Completed in Self Service	QAART_segment	2017-03-06	seg99_finalize	segSS/seg99_finalize	1
			segSS	segSS	1
		2017-03-13	seg99_finalize	segSS/seg99_finalize	1
			segSS	segSS	1
	Total				4
	Total				4
default	NO_VALUE	2017-03-07	userinput	userinput	2
		2017-03-08	userinput	userinput	1
		2017-03-13	userinput	userinput	1
		Total			4
	Total				4
NO_VALUE	helloworld	2017-03-10	Book callback with GMS	Book callback with GMS	1
			QueryRequest	CheckCallbackScheduled/QueryRequest	1
			Start	CheckCallbackScheduled/Start	1
		Total			3
	Total				3
Routing Incomplete	GimReporting	2017-03-10	DataEntered	DataEntered	1
			Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1

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Routing Incomplete	GimReporting	2017-03-10	Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		2017-03-14	DataEntered	DataEntered	1
			Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		Total			12
	Total				12
System Error	NO_VALUE	2017-03-13	milestone_1	milestone_1	5
			milestone_AS	milestone_AS	5
			milestoneMenu	milestoneMenu	5
			ms_seg_AS	ms_seg_AS	5
			ms_segopt_AS	ms_seg_AS/ms_segopt_AS	5
		Total			25
	QAART_segment	2017-03-06	initial	initial	1
			seg97_AS	segSS/seg97_AS	1
			segSS	segSS	1
		2017-03-13	initial	initial	1
			seg97_AS	segSS/seg97_AS	1
			segSS	segSS	1
		Total			6
	Total				31
Terminated - Business Hours	GimReporting	2017-03-10	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1

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Terminated - Business Hours	GimReporting	2017-03-10	Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		2017-03-14	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		Total			10
	NO_VALUE	2017-03-07	UserInputCheckGlobalCommand	milestoneUserInputCheck/UserInputCheckGlobalCommand	1
		2017-03-13	UserInputCheckGlobalCommand	milestoneUserInputCheck/UserInputCheckGlobalCommand	1
		Total			2
	Total				12
Terminated - Menu Option	GimReporting	2017-03-10	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		2017-03-14	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		Total			10
	Total				10
Terminated - Special Days	GimReporting	2017-03-06	Menu1 Option1	Menu1 reached/Menu1 Option1	1

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Terminated - Special Days	GimReporting	2017-03-06	Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		2017-03-10	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		2017-03-14	Menu1 Option1	Menu1 reached/Menu1 Option1	1
			Menu1 Option2	Menu1 reached/Menu1 Option2	1
			Menu1 reached	Menu1 reached	1
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	1
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	1
		Total			15
	Total				15
Terminated - Terminate Call	Cyara_Grammar_VariableSupport_Voice	2017-03-07	UserInputInAS	UserInputInAS	1
			UserInputOneSS	UserInputOneSS	1
		2017-03-13	UserInputInAS	UserInputInAS	1
			UserInputOneSS	UserInputOneSS	1
		Total			4
	id	2017-03-08	input one	input one	6
			input three	input three	6
			input two	input two	6
		Total			18
	NO_VALUE	2017-03-06	/falsepath/ <mskeyvalue>	milestoneMenu/falsepath/ <mskeyvalue>	1

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Terminated - Terminate Call	NO_VALUE	2017-03-06	milestone_1	milestone_1	6
			milestone_AS	milestone_AS	2
			milestone2	milestoneMenu/milestoneOption/milestone2	1
			milestone3	milestoneMenu/milestone3	1
			milestoneMenu	milestoneMenu	6
			milestoneModule	milestoneModule	1
			milestoneOption	milestoneMenu/milestoneOption	1
			milestoneUserInput	milestoneUserInput	1
			ms_seg_AS	ms_seg_AS	2
			ms_segmentation	ms_segmentation	4
			ms_segopt_AS	ms_seg_AS/ms_segopt_AS	1
			ms_segoption1	ms_segmentation/ms_segoption1	1
			msInput	msInput	1
			msSegment	msSegment	1
			msSegopt	msSegment/msSegopt	1
			msSurvey	milestoneMenu/msSurvey	1
		2017-03-13	/falsepath/ <mskeyvalue>	milestoneMenu/falsepath/ <mskeyvalue>	1
			milestone_1	milestone_1	5
			milestone_AS	milestone_AS	1
			milestone2	milestoneMenu/milestoneOption/milestone2	1
			milestone3	milestoneMenu/milestone3	1
			milestoneMenu	milestoneMenu	5
			milestoneModule	milestoneModule	1
			milestoneOption	milestoneMenu/milestoneOption	1
			milestoneUserInput	milestoneUserInput	1
			ms_seg_AS	ms_seg_AS	1
			ms_segmentation	ms_segmentation	4

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Terminated - Terminate Call	NO_VALUE	2017-03-13	ms_segoption1	ms_segmentation/ms_segoption1	1
			msInput	msInput	1
			msSegment	msSegment	1
			msSegopt	msSegment/msSegopt	1
			msSurvey	milestoneMenu/msSurvey	1
		Total			59
	QAART_segment	2017-03-06	80language	initial/80language	1
			initial	initial	1
			seg97_AS	segSS/seg97_AS	1
			seg98_term	segSS/seg98_term	1
			segSS	segSS	2
		2017-03-13	80language	initial/80language	1
			initial	initial	1
			seg97_AS	segSS/seg97_AS	1
			seg98_term	segSS/seg98_term	1
			segSS	segSS	2
		Total			12
	Total				93
Terminated - Terminate Call	GimReporting	2017-03-06	DataEntered	DataEntered	2
			Menu1 Option1	Menu1 reached/Menu1 Option1	2
			Menu1 Option2	Menu1 reached/Menu1 Option2	2
			Menu1 reached	Menu1 reached	2
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	2
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	2
		2017-03-07	DataEntered	DataEntered	3
			Menu1 Option1	Menu1 reached/Menu1 Option1	3

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Terminated - Terminate Call	GimReporting	2017-03-07	Menu1 Option2	Menu1 reached/Menu1 Option2	3
			Menu1 reached	Menu1 reached	3
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	3
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	3
		2017-03-10	DataEntered	DataEntered	4
			Menu1 Option1	Menu1 reached/Menu1 Option1	4
			Menu1 Option2	Menu1 reached/Menu1 Option2	4
			Menu1 reached	Menu1 reached	4
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	4
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	4
		2017-03-14	DataEntered	DataEntered	3
			Menu1 Option1	Menu1 reached/Menu1 Option1	3
			Menu1 Option2	Menu1 reached/Menu1 Option2	3
			Menu1 reached	Menu1 reached	3
			Menu2 Option2	Menu1 reached/Menu1 Option1/Menu2 reached/Menu2 Option2	3
			Menu2 reached	Menu1 reached/Menu1 Option1/Menu2 reached	3
		Total			72
	Total				72