

## Intraday Process Report

Tenant	Department	Process	Media Type	Day	Entered	Finished	% Finished	Finished Overdue	% Finished Overdue	Pending	Pending Overdue	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)
selenium	Email Marketing	Advertising	workitem	2020-07-31	16	0	0.00%	0	0.00%	16	0	00:00:00	00:00:00	00:00:00
				2020-08-01	0	0	0.00%	0	0.00%	16	0	00:00:00	00:00:00	00:00:00
				2020-08-02	0	16	0.00%	0	0.00%	0	0	48:03:05	00:02:48	48:00:40
				2020-08-03	0	16	0.00%	0	0.00%	0	0	72:00:17	00:02:48	48:00:40
			<b>Total</b>		<b>16</b>	<b>32</b>	<b>200.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0</b>	<b>60:01:41</b>	<b>00:02:48</b>	<b>48:00:40</b>
		Newsletter	workitem	2020-07-31	17	17	100.00%	0	0.00%	0	0	07:02:46	00:02:30	07:00:16
				2020-08-01	0	17	0.00%	17	100.00%	0	0	24:00:09	00:02:30	07:00:16
				<b>Total</b>	<b>17</b>	<b>34</b>	<b>200.00%</b>	<b>17</b>	<b>50.00%</b>	<b>0</b>	<b>0</b>	<b>15:31:28</b>	<b>00:02:30</b>	<b>07:00:16</b>
		Promotion	workitem	2020-07-31	15	30	200.00%	15	50.00%	0	0	07:01:22	00:02:06	04:00:19
				<b>Total</b>	<b>15</b>	<b>30</b>	<b>200.00%</b>	<b>15</b>	<b>50.00%</b>	<b>0</b>	<b>0</b>	<b>07:01:22</b>	<b>00:02:06</b>	<b>04:00:19</b>
		Retention	workitem	2020-07-31	10	10	100.00%	0	0.00%	10	10	00:28:27	00:03:09	00:25:18
				2020-08-01	0	10	0.00%	10	100.00%	0	0	12:00:22	00:03:09	00:25:18
				<b>Total</b>	<b>10</b>	<b>20</b>	<b>200.00%</b>	<b>10</b>	<b>50.00%</b>	<b>0</b>	<b>10</b>	<b>06:14:25</b>	<b>00:03:09</b>	<b>00:25:18</b>
		<b>Total</b>			<b>58</b>	<b>116</b>	<b>200.00%</b>	<b>42</b>	<b>36.21%</b>	<b>0</b>	<b>10</b>	<b>24:00:07</b>	<b>00:02:36</b>	<b>16:24:22</b>
	Online Presence	Blogs / News Portals	workitem	2020-07-31	11	11	100.00%	0	0.00%	0	0	08:03:44	00:03:28	08:00:16
				2020-08-01	0	11	0.00%	11	100.00%	0	0	24:00:29	00:03:28	08:00:16
				<b>Total</b>	<b>11</b>	<b>22</b>	<b>200.00%</b>	<b>11</b>	<b>50.00%</b>	<b>0</b>	<b>0</b>	<b>16:02:06</b>	<b>00:03:28</b>	<b>08:00:16</b>
		Forums	workitem	2020-07-31	10	10	100.00%	0	0.00%	10	10	02:03:37	00:03:19	02:00:18
				2020-08-01	0	10	0.00%	10	100.00%	0	0	12:00:27	00:03:19	02:00:18
				<b>Total</b>	<b>10</b>	<b>20</b>	<b>200.00%</b>	<b>10</b>	<b>50.00%</b>	<b>0</b>	<b>10</b>	<b>07:02:02</b>	<b>00:03:19</b>	<b>02:00:18</b>
		Online Advertisements	workitem	2020-07-31	10	0	0.00%	0	0.00%	10	0	00:00:00	00:00:00	00:00:00
				2020-08-01	0	10	0.00%	0	0.00%	0	0	24:03:45	00:03:28	24:00:17
				2020-08-02	0	10	0.00%	10	100.00%	0	0	48:00:21	00:03:28	24:00:17
				<b>Total</b>	<b>10</b>	<b>20</b>	<b>200.00%</b>	<b>10</b>	<b>50.00%</b>	<b>0</b>	<b>0</b>	<b>36:02:03</b>	<b>00:03:28</b>	<b>24:00:17</b>
		Website	workitem	2020-07-31	11	11	100.00%	0	0.00%	0	0	04:03:20	00:03:02	04:00:18
				2020-08-01	0	11	0.00%	11	100.00%	0	0	16:00:23	00:03:02	04:00:18
				<b>Total</b>	<b>11</b>	<b>22</b>	<b>200.00%</b>	<b>11</b>	<b>50.00%</b>	<b>0</b>	<b>0</b>	<b>10:01:52</b>	<b>00:03:02</b>	<b>04:00:18</b>
		<b>Total</b>			<b>42</b>	<b>84</b>	<b>200.00%</b>	<b>42</b>	<b>50.00%</b>	<b>0</b>	<b>10</b>	<b>17:04:52</b>	<b>00:03:19</b>	<b>09:20:17</b>
	<b>Total</b>				<b>100</b>	<b>200</b>	<b>200.00%</b>	<b>84</b>	<b>42.00%</b>	<b>0</b>	<b>20</b>	<b>21:05:42</b>	<b>00:02:54</b>	<b>13:26:15</b>
<b>Total</b>					<b>100</b>	<b>200</b>	<b>200.00%</b>	<b>84</b>	<b>42.00%</b>	<b>0</b>	<b>20</b>	<b>21:05:42</b>	<b>00:02:54</b>	<b>13:26:15</b>