

### Chat Termination Report

Day	Tenant	Media Type	Media Sessions	Avg Session Time	Customer Terminated	% Customer Terminated	Agent Terminated	% Agent Terminated	Sessions Inactive	% Sessions Inactive
2018-02-19	Environment	Chat	117	00:00:36	0	0.00%	117	100.00%	0	0.00%
	<b>Total</b>		<b>117</b>	<b>00:00:36</b>	<b>0</b>	<b>0.00%</b>	<b>117</b>	<b>100.00%</b>	<b>0</b>	<b>0.00%</b>
2018-02-20	Environment	Chat	92	00:00:32	0	0.00%	92	100.00%	0	0.00%
	<b>Total</b>		<b>92</b>	<b>00:00:32</b>	<b>0</b>	<b>0.00%</b>	<b>92</b>	<b>100.00%</b>	<b>0</b>	<b>0.00%</b>
<b>Total</b>			<b>209</b>	<b>00:00:34</b>	<b>0</b>	<b>0.00%</b>	<b>209</b>	<b>100.00%</b>	<b>0</b>	<b>0.00%</b>

## Chat Termination Report

Day	Tenant	Media Type	Terminated Due to Other Reasons
2018-02-19	Environment	Chat	0
	<b>Total</b>		<b>0</b>
2018-02-20	Environment	Chat	0
	<b>Total</b>		<b>0</b>
<b>Total</b>			<b>0</b>