

Capture Point Task Duration Report

Tenant	Capture Point	Department	Process	Media Type	Day	New	Finished	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)	Avg Finish Time (Fmt)	Avg Source System Time (Fmt)	Avg Pre Source System Time (Fmt)
selenium	inx_server_1_jmscp	Email Marketing	Advertising	workitem	2020-07-31	16	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
					2020-08-01	0	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
					2020-08-02	0	16	00:02:48	48:00:40	48:03:05	00:00:00	00:00:00
					2020-08-03	0	16	00:02:48	48:00:40	72:00:17	00:00:00	00:00:00
				Total		16	32	00:02:48	48:00:40	60:01:41	00:00:00	00:00:00
			Newsletter	workitem	2020-07-31	17	17	00:02:30	07:00:16	07:02:46	00:00:00	00:00:00
					2020-08-01	0	17	00:02:30	07:00:16	24:00:09	00:00:00	00:00:00
				Total		17	34	00:02:30	07:00:16	15:31:28	00:00:00	00:00:00
			Promotion	workitem	2020-07-31	15	30	00:02:06	04:00:19	07:01:22	00:00:00	00:00:00
					Total	15	30	00:02:06	04:00:19	07:01:22	00:00:00	00:00:00
			Retention	workitem	2020-07-31	10	10	00:03:09	00:25:18	00:28:27	00:00:00	00:00:00
					2020-08-01	0	10	00:03:09	00:25:18	12:00:22	00:00:00	00:00:00
				Total		10	20	00:03:09	00:25:18	06:14:25	00:00:00	00:00:00
			Total			58	116	00:02:36	16:24:22	24:00:07	00:00:00	00:00:00
		Online Presence	Blogs / News Portals	workitem	2020-07-31	11	11	00:03:28	08:00:16	08:03:44	00:00:00	00:00:00
					2020-08-01	0	11	00:03:28	08:00:16	24:00:29	00:00:00	00:00:00
				Total		11	22	00:03:28	08:00:16	16:02:06	00:00:00	00:00:00
			Forums	workitem	2020-07-31	10	10	00:03:19	02:00:18	02:03:37	00:00:00	00:00:00
					2020-08-01	0	10	00:03:19	02:00:18	12:00:27	00:00:00	00:00:00
				Total		10	20	00:03:19	02:00:18	07:02:02	00:00:00	00:00:00
			Online Advertisements	workitem	2020-07-31	10	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
					2020-08-01	0	10	00:03:28	24:00:17	24:03:45	00:00:00	00:00:00
					2020-08-02	0	10	00:03:28	24:00:17	48:00:21	00:00:00	00:00:00
				Total		10	20	00:03:28	24:00:17	36:02:03	00:00:00	00:00:00
			Website	workitem	2020-07-31	11	11	00:03:02	04:00:18	04:03:20	00:00:00	00:00:00
					2020-08-01	0	11	00:03:02	04:00:18	16:00:23	00:00:00	00:00:00
				Total		11	22	00:03:02	04:00:18	10:01:52	00:00:00	00:00:00
			Total			42	84	00:03:19	09:20:17	17:04:52	00:00:00	00:00:00
		Total				100	200	00:02:54	13:26:15	21:05:42	00:00:00	00:00:00
	Total					100	200	00:02:54	13:26:15	21:05:42	00:00:00	00:00:00
Total						100	200	00:02:54	13:26:15	21:05:42	00:00:00	00:00:00