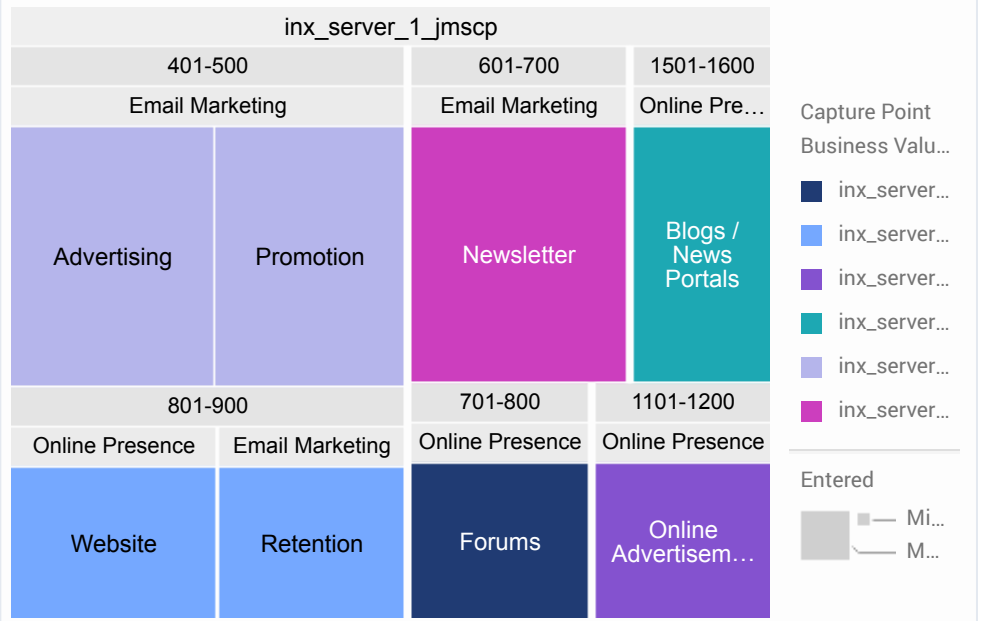


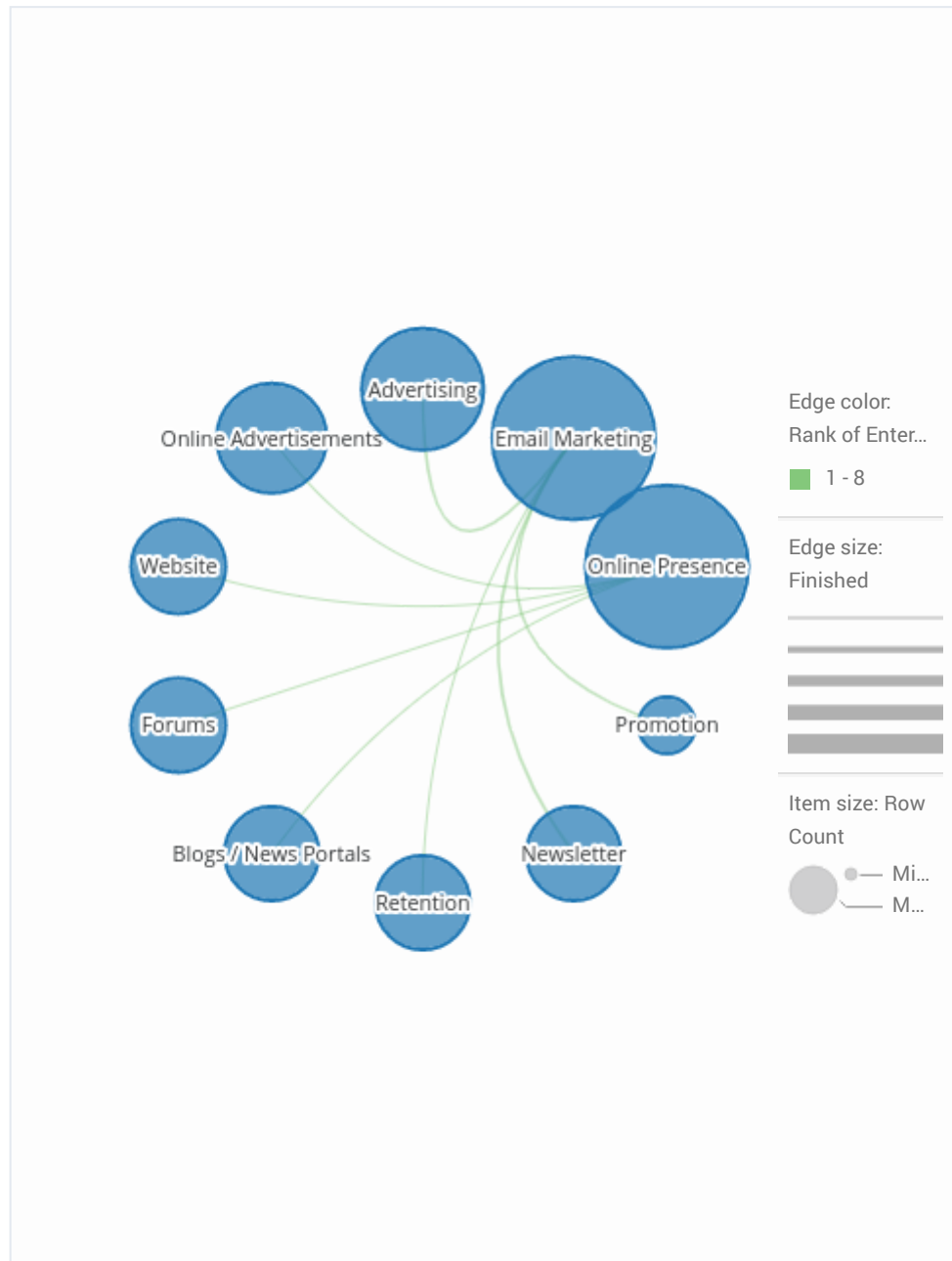
Day	Department	Process
(All)	(All)	(All)



Work Details

Capture Point	Business Value Range 100	Department	Process	Day	Entered	Finished	Avg Accept Time (Fmt)	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Source System Time (Fmt)	Avg Pre Source System Time (Fmt)
inx_server_1_jmscp	401-500	Email Marketing	Advertising	2020-07-31	16	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2020-08-01	0	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			2020-08-02	0	16	48:00:40	48:03:05	00:02:48	00:00:00	00:00:00	
			2020-08-03	0	16	48:00:40	72:00:17	00:02:48	00:00:00	00:00:00	
	601-700	Email Marketing	Newsletter	2020-07-31	17	17	07:00:16	07:02:46	00:02:30	00:00:00	00:00:00
				2020-08-01	0	17	07:00:16	24:00:09	00:02:30	00:00:00	00:00:00
				2020-07-31	10	10	02:00:18	02:03:37	00:03:19	00:00:00	00:00:00
				2020-08-01	0	10	02:00:18	12:00:27	00:03:19	00:00:00	00:00:00
	801-900	Email Marketing	Retention	2020-07-31	10	10	00:25:18	00:28:27	00:03:09	00:00:00	00:00:00
				2020-08-01	0	10	00:25:18	12:00:22	00:03:09	00:00:00	00:00:00
		Online Presence	Website	2020-07-31	11	11	04:00:18	04:03:20	00:03:02	00:00:00	00:00:00
				2020-08-01	0	11	04:00:18	16:00:23	00:03:02	00:00:00	00:00:00

Day	Department	Process
(All)	(All)	(All)



Capture Point	Business Value Range 100	Department	Process	Day	Entered	Finished
inx_server_1_jmscp	401-500	Email Marketing	Advertising	2020-07-31	16	
				2020-08-01	0	
				2020-08-02	0	
			2020-08-03	0		
			Promotion	2020-07-31	15	
	601-700	Email Marketing	Newsletter	2020-07-31	17	
				2020-08-01	0	
	701-800	Online Presence	Forums	2020-07-31	10	
				2020-08-01	0	
	801-900	Email Marketing	Retention	2020-07-31	10	
				2020-08-01	0	
		Online Presence	Website	2020-07-31	11	
1101-1200	Online Presence	Online Advertisements	2020-07-31	10		
			2020-08-01	0		
			2020-08-02	0		
1501-1600	Online Presence	Blogs / News Portals	2020-07-31	11		
			2020-08-01	0		

Day	Department	Process
(All)	(All)	(All)

Capture Point Detail Report

Capture Point	Business Value Range 100	Department	Process	Day	Entered	Finished	Avg Accept Time (Fmt)	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Source System Time (Fmt)	Avg Pre Source System Time (Fmt)
inx_server_1_jmscp	401-500	Email Marketing	Advertising	2020-07-31	16	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2020-08-01	0	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			2020-08-02	0	16	48:00:40	48:03:05	00:02:48	00:00:00	00:00:00	
			2020-08-03	0	16	48:00:40	72:00:17	00:02:48	00:00:00	00:00:00	
	601-700	Email Marketing	Newsletter	2020-07-31	17	17	07:00:16	07:02:46	00:02:30	00:00:00	00:00:00
				2020-08-01	0	17	07:00:16	24:00:09	00:02:30	00:00:00	00:00:00
	701-800	Online Presence	Forums	2020-07-31	10	10	02:00:18	02:03:37	00:03:19	00:00:00	00:00:00
				2020-08-01	0	10	02:00:18	12:00:27	00:03:19	00:00:00	00:00:00
	801-900	Email Marketing	Retention	2020-07-31	10	10	00:25:18	00:28:27	00:03:09	00:00:00	00:00:00
				2020-08-01	0	10	00:25:18	12:00:22	00:03:09	00:00:00	00:00:00
		Online Presence	Website	2020-07-31	11	11	04:00:18	04:03:20	00:03:02	00:00:00	00:00:00
				2020-08-01	0	11	04:00:18	16:00:23	00:03:02	00:00:00	00:00:00
	1101-1200	Online Presence	Online Advertisements	2020-07-31	10	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
				2020-08-01	0	10	24:00:17	24:03:45	00:03:28	00:00:00	00:00:00
				2020-08-02	0	10	24:00:17	48:00:21	00:03:28	00:00:00	00:00:00
	1501-1600	Online Presence	Blogs / News Portals	2020-07-31	11	11	08:00:16	08:03:44	00:03:28	00:00:00	00:00:00
2020-08-01				0	11	08:00:16	24:00:29	00:03:28	00:00:00	00:00:00	
Total					100	200	13:26:15	21:05:42	00:02:54	00:00:00	00:00:00