

### Abandon Delay Report

Tenant	Media Type	Time Range Key	Queue	Interaction Type	Day	Abandoned Waiting ST1	Abandoned Waiting ST2	Abandoned Waiting ST3	Abandoned Waiting ST4	Abandoned Waiting ST5	Abandoned Waiting ST6	Abandoned Waiting ST7	Abandoned Waiting ST8	Abandoned Waiting ST9	% Abandoned Waiting ST1	% Abandoned Waiting ST2	% Abandoned Waiting ST3	% Abandoned Waiting ST4	% Abandoned Waiting ST5	% Abandoned Waiting ST6	% Abandoned Waiting ST7	% Abandoned Waiting ST8	% Abandoned Waiting ST9	
Environment	Voice	-1	8003	Internal	2011-04-11	0	0	1	0	1	0	0	0	0	0	0.00%	0.00%	50.00%	0.00%	50.00%	0.00%	0.00%	0.00%	0.00%
	<b>Total</b>					0	0	1	0	1	0	0	0	0	0.00%	0.00%	50.00%	0.00%	50.00%	0.00%	0.00%	0.00%	0.00%	
	<b>Total</b>					0	0	1	0	1	0	0	0	0	0.00%	0.00%	50.00%	0.00%	50.00%	0.00%	0.00%	0.00%	0.00%	