

# End of Genesys Support for T-Server for Aastra / Mitel MX-ONE

**End of Genesys T-Server for Aastra / Mitel MX-ONE  
Support Announcement  
April 15<sup>th</sup>, 2021**

# End of T-Server for Aastra / Mitel MX-ONE Support

Last Updated: [March 25<sup>th</sup>, 2021](#)

## Overview

As of [April 15<sup>th</sup>, 2021](#), Genesys announces the End of T-Server for Aastra / Mitel MX-ONE Support.

Genesys Products	Release
T-Server for Aastra / Mitel MX-ONE	All Versions

  

End of Life Announcement Date	<a href="#">April 15<sup>th</sup>, 2021</a>
End of Support Date	<a href="#">April 15<sup>th</sup>, 2023</a>

## Details

This is a notice to all customers and partners that Genesys will stop supporting **T-Server for Aastra MX-ONE / Mitel MX-ONE**, effective [April 15<sup>th</sup>, 2021](#). This means that if an issue arises after this date with any existing Genesys software version that relates to **T-Server for Aastra MX-ONE / Mitel MX-ONE**, Genesys will recommend that the customer migrate to [Genesys Cloud](#), [Genesys SIP Solution](#) or a [Genesys Supported T-Server](#).

## Major Versions

Genesys versions that are affected by this T-Server for Aastra MX-ONE / Mitel MX-ONE EOS announcement:

Versions of Genesys products affected
8.0
8.1
9.0

## Supplemental Information

Migration path: Customers using [T-Server for Aastra MX-ONE / Mitel MX-ONE](#) should migrate to [Genesys SIP Solution](#) or another supported [T-Server](#) before Genesys ends support on **April 15<sup>th</sup>, 2023**.

## Frequently Asked Questions

### Are customers entitled to any supported T-Server as a replacement for EOL/EOS T-Servers?

- Answer: Yes. Customers are entitled (at no cost) to use any of the supported Genesys T-Servers. Customers migrating to a Genesys SIP solution will incur additional costs.

## Definitions

### **End of Life Announcement Date**

This is a general announcement for end of support.

### **End of Support Date**

From this date, all Genesys Maintenance and Support obligations will be ceased.