



The **Genesys Care Program Guide** has been split into two documents:

## ***Genesys Care Support Processes for On-Premises Customers***

(<http://docs.genesys.com/Documentation/ST/latest/Premise/Welcome>)

## ***Genesys Care Support Guide for On-Premises Licenses***

([http://docs.genesys.com/Special:Repository/Support\\_Guide\\_On-Premises.pdf?id=9720e16f-7ddc-41e1-a53a-ccc54be14dde](http://docs.genesys.com/Special:Repository/Support_Guide_On-Premises.pdf?id=9720e16f-7ddc-41e1-a53a-ccc54be14dde))