



Skills Management 8.5.648

Genesys Skills Management 8.5.648 Notifications Client Installation Guide

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Released by: Genesys Telecommunications Laboratories, Inc. <http://www.genesys.com/>

Document Version: 85_skillsmanagement_notifications-client__06-2017_v8.5.642.00

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1 Introduction

The Notifications Client is a small system tray application which runs on a Windows PC. Every user will install the Notifications client on their own Windows PC, and connect to the Notifications Service.

Please note: From Skills Assessor version 2.5 onwards the Notification Service and Client require Active Directory user authentication via the STS service.

1.1 Minimum System Requirements

Operating System requirements: Microsoft Vista or Higher

The client machine must also have .NET v4 installed.

2 Client Application

2.1 Client installation

1. In the release package there is a file with an MSI file extension called **NotificationsUISetup_v8.5.648**
2. Distribute this MSI file to all users in your organization who need to view Notifications.
3. On the user's machine, double-click the MSI file, and follow the on-screen prompts.



On Windows Vista and Windows 7 machines, if the user is not an Administrator, the Administrator password will have to be entered to continue the installation.

4. When the installation is finished, the application called **Skills Management Notifications** will exist in the Silver Lining Solutions folder of the Start Menu and a shortcut icon will be placed on the user's Desktop.
5. Double-click the icon to launch the application. The Silver Lining Solutions logo will appear in the Windows system tray (in the bottom-right corner of the screen).

2.2 Automated installation options

There is the option to distribute a file containing the application settings for the notification client, so that every user does not have to configure it manually.

This file is called **Skills ManagementNotifications.exe.config** and needs to be located in a Silver Lining Solutions subfolder of the users' application data folder (**%appdata%\Silver Lining Solutions**). This folder could be created and a pre-configured file copied to it as part of a login script (for example).

It is recommended that the file is configured by an administrator on the server using the **STS Configuration tool** provided with the Silver Lining Security Token Service package.

If this file is not present, the application will read its settings from the default settings file in the application installation folder.