

## **GENESYS**

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## Workforce Management Web for Supervisors Help

Trading Role Privileges

## Trading Role Privileges

The role privilege under **Trade** provides the following user access:

- Trading—Controls user access to trading information in WFM Web for Supervisors.
  - **Read**—Controls user access to view all panes within the **Trading** module. If unchecked, all other privileges under **Trading** are also unchecked.
  - **Approve Trades**—Controls whether users can accept or decline agents' schedule trade proposals and add comments in all views and panes within the **Trading** module.

To have users receive email notifications when there are agent trade requests that require manual review, select **Get Notified About Schedule Trading Status Changes**, which appears under Notifications.

For more information, see Trading.