Workforce Management Web for Supervisors Help

Schedule Details Dialog

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Schedule Details Dialog

Use the **Schedule Details** dialog box to view schedule information for both of the agents in a proposed schedule trade.

Each column displays one agent's information, in the following rows:

Agent	The agent's name.
Date	The date for which details are displayed.
Paid Hrs	The agent's total paid hours for the scheduled states/activities.
Schedule Details	The states or activities for which the agent is scheduled.
Sch. Attendance: Start Time	The agent's scheduled start time for these states/activities.
Sch. Attendance: End Time	The agent's scheduled end time for these states/activities.