

## **GENESYS**

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## Workforce Management Web for Supervisors Help

NOW: Usage Page

## NOW: Usage Page

The **New Overlay Wizard** (NOW) opens and displays these pages, in order: **Properties**, **Usage** (this page), **Impact**, and **Impacted Activities**. Be sure to watch the video.

- 1. Select the appropriate settings on this page, remembering that some selections may deselect others.
- 2. Click Next.

The settings on this page are:

Setting	Description
While Building A Forecast use This Overlay In The Following Way: radio button group	<ul> <li>Calculate Using The Specified Initial and Ending Impact—Use the specified initial and ending impact when building a forecast. This options is the default.</li> </ul>
	This option is missing from the display, and thus disabled, if you selected <b>This Overlay Shall:</b> / <b>Redistribute Forecast Without Changing Total</b> (on the <b>Properties</b> page).
	<ul> <li>Always Use Entered Distribution—Use the specified (entered) distribution when building a forecast.</li> </ul>
	<ul> <li>Always Calculate Disregarding Impacts and Distribution—Use this overlay, but always disregard impacts and distribution when building a forecast.</li> </ul>