

## **GENESYS**

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## Workforce Management Web for Supervisors Help

Filter By Agent Properties

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You reach this dialog box by clicking the **Filter** button in the Master Schedule Changes Approval dialog box.

Use this dialog box to filter the display by specific agent properties. You can choose from two lists of **Contracts** under the current site:

All check boxes are selected by default.

- 1. Clear the check boxes for the items that you want to be excluded from the filter.
- 2. Click **OK** to apply your choices.