GENESYS™

Workforce Management Web for Supervisors Help

Organization

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Organization

You must have security rights to the **Configuration > Organization** module to view it.

In this module, you can configure the following objects:

- Business Units
- Sites
- Time Zones

In the **Organization > Business Units** view, you can associate the following objects with a business unit:

- Sites
- Skills

In the **Organization > Sites** view, you can associate the following objects with a site:

- Teams
- Agents