

## **GENESYS**

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## Workforce Management Web for Supervisors Help

**CRW: Select Activities** 

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To fill in the Select Activities page in the Commit/Rollback Wizard (CRW):

- 1. Select any combination of activities.

  You can select individual activities from multiple sites and multi-site activities from business units. Only activities that belong to the business unit and sites that are selected on the Object pane's Activities tree are available for selection here.
- 2. Click Next to open the Select Agents page.

  Click Cancel if you want to close the wizard without saving or deleting pending changes.