



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.


Workforce Management Web for Supervisors Help

Business Unit Configuration

Business Unit Configuration

You must have the **Access backend configuration** security right to view the **Business Units > Configuration** pane.

Use the **Configuration** pane and the parameters described below to configure the Data Aggregator (DA) setup for the Business Unit.

- **Data Aggregator**—Select the Data Aggregator instance for this business unit. If the application selected is not validated by Genesys Configuration Server or if no application is selected, WFM uses the default value **<none>**.
 -  **Restart Data Aggregator** *icon*—Click to restart DA. (WFM Web prompts you to save any outstanding changes before restarting.)
- **Stat Server**—A read only field, containing the name of Stat Server Application that is specified in the selected Data Aggregator Application's connection properties. If there is no selected DA, or if DA Application or the Stat Server ID is invalid, this field is empty.
- **Tenant**—Enter the name of the tenant. The default value is **Environment**.
- **Tenant Password**—Enter the tenant password that was set in Genesys Administrator. If not set in Genesys Administrator, the password is blank. This value does not display in plain text.
- **Time Profile**—From the drop-down list, select a time profile. This list is populated with data from Stat Server Application's **Options\TimeProfiles** section. The default value is **<none>**.