

GENESYS

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Workforce Management Web for Supervisors Help

Adding Activities to Activity Sets

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After creating an activity set, add the activities, by opening the **Activities** pane.

To add activities to an activity set:



2. From the **Activities** list, select the activities that you want to add to this set. To quickly find an activity in the list, enter the name of the activity in the **Search** field.

Tip

You will notice that the activities that are already assigned to an activity set, display the activity set name in a separate column. These same activities are still available to select for the new activities set.

- 3. Click Apply .
- 4. In the **Associated Activities** pane, click **Save Now** . The selected activities are added to the list of activities in the **Activity Sets** pane.