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Workforce Management Supervisor Help

[Choose Agents](#)

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Choose Agents

By default, the business unit, sites, teams, and agents that were selected in the **Objects** pane when you clicked the **Add Calendar Items** button are displayed and selected.

1. Change the selections, if necessary.
2. Click **Next** to continue.

Tip

If you select objects from more than one site, the **Choose Calendar Item** page displays a limited list of calendar item types: **Availability**, **Day Off**, **Time Off**, **Exceptions**, and **Working Hours**.

See also: [Add \(or Edit\) Calendar Items Wizard](#).