

## **GENESYS**

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## Workforce Management Supervisor Help

Add or Edit Comments

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If you selected **Day Off** in the **Choose Calendar Items** screen, the **Specify additional info** screen appears when you click **Next**.

• Enter your comments or additional information, if you have any, into the **Memo** text box, and then click **Finish**.

## Tip

To learn more about memos in Calendar items, see Exception Memos in the Workforce Management Administrator's Guide.

The Calendar reappears, displaying the new or edited day off.