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# Workforce Management Administrator's Guide

Installing WFM Backup-Restore Utility

5/3/2025

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## Contents

- 1 Installing WFM Backup-Restore Utility
  - 1.1 Procedure: Installing the Backup-Restore Utility
  - 1.2 Running the Backup-Restore Utility

# Installing WFM Backup-Restore Utility

The Workforce Management (WFM) Backup-Restore Utility (BRU) configures the database you created (see [Create Your WFM Database](#)) to receive WFM data. If you are migrating from a previous version of Genesys Workforce Management (WFM), the WFM BRU also transfers your existing data into the new database.

## Important

If you are migrating, see the "Workforce Management Migration Procedures" chapter in the [Genesys Migration Guide](#) for instructions. The procedures in this Administrator's Guide are based on the assumption that this is a new installation and do not describe the steps that are necessary for migration.

## Procedure: Installing the Backup-Restore Utility

**Purpose:** To install the WFM BRU.

### Start of Procedure

1. On your Workforce Management release disk, navigate to the `solution_specific\WFMDatabaseUtility\windows` directory.
2. Double-click `Setup.exe`.  
The Database Utility Installation Wizard opens.
3. Click Next to start using the Database Utility Installation Wizard.
4. Select the directory into which you want to install the WFM Backup-Restore Utility and then click Next.
5. On the Ready to Install window, click Install.  
A progress bar shows the setup status.
6. Click Finish to close the Installation Wizard.

### End of Procedure

## Running the Backup-Restore Utility

The Backup-Restore Utility (BRU) command line utility is included in the WFM Database Utility Installation Package (IP). Use it to create a new database schema, update an existing schema, or to backup and restore the database. See [Using the Backup-Restore Utility](#).