

GENESYS

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Workforce Management Web for Agents Help (Classic)

Entering Comments

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You can enter comments when you make a preference or time-off request. Your supervisor might choose to consider these comments when deciding whether to grant or deny preferences and time-off requests.

To enter comments:

- 1. While creating, or editing a time-off request, click **Comment....**
- 2. Enter your comment.
- 3. Click **OK** to save the comment.

 To close the dialog without saving the comment, click Cancel.

Watch the video Using the Time Off Calendar.