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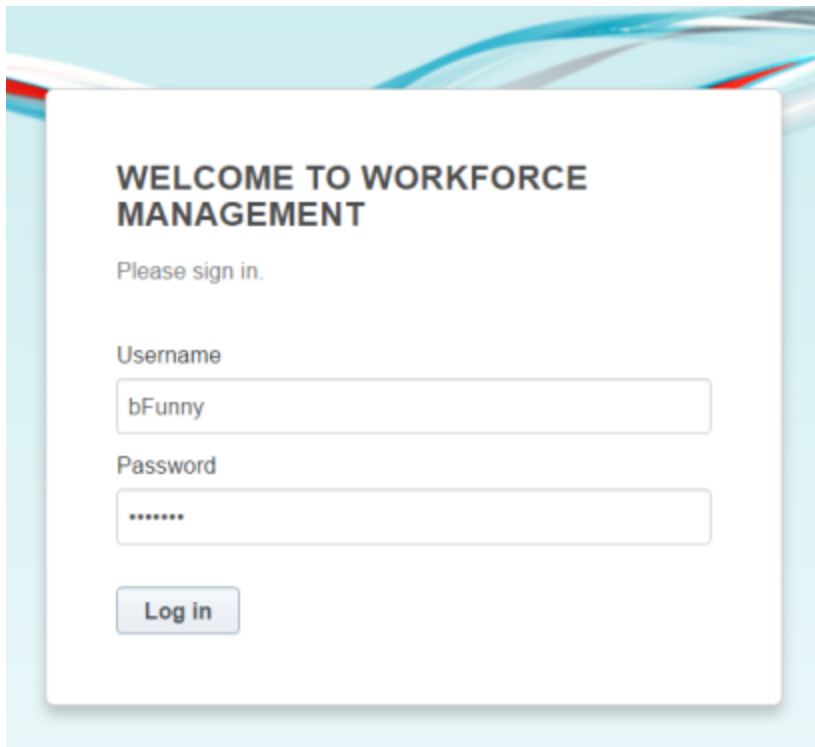
Workforce Management Web for Agents Help (Classic)

[Logging In](#)

12/14/2025

Logging In

Login Dialog

A login dialog box titled "WELCOME TO WORKFORCE MANAGEMENT" with the instruction "Please sign in." Below this are two input fields: "Username" containing "bFunny" and "Password" containing seven asterisks. A "Log in" button is at the bottom.

WELCOME TO WORKFORCE MANAGEMENT

Please sign in.

Username

Password

Log in

Open the Workforce Management (WFM) Web for Agents application. When the splash screen appears, log into WFM by entering your username and password.

Time Zone and Login Timestamp

Personal Shared Transport Exception Totals

Agent Name: Person703 Person703

Employee ID: Person703

Contract: None

Hire Date: Apr 18, 2011

Site:

Team: <None>

Last Login: Feb 13, 2014 8:18:26 PM

Time Zone: Site ▼

Themes

After you log in through the Agent desktop or mobile interface, the WFM Web for Agents GUI displays the timestamp information from the previous login, alerting you of any unauthorized use of your login credentials.

The timestamp displays the date and time in the time zone that is shown in the drop-down list (**Site** is the default), in the **Configuration** module's **Personal** view.

In the Web for Agents mobile interface, WFM displays it in the **Dashboard** view below the version information.