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Workforce Management Web for Supervisors Help

VBW: Select Activities

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This is the first screen in the Forecast Volume Build Wizard (VBW). The activities you previously selected for the scenario in the New Forecast Wizard (NFW) **Select Activity** screen appear for selection.

Use the **Select Activity** screen as follows:

1. Expand business units (if any) to display their sites and **multi-site activities**, and expand sites to display their **activities**.
2. Select all of the activities that you want to be included in this volumes forecast.

You can select multiple activities to build volume forecasts in **batch** mode when configuration information for each activity is identical. If you want to use different historical data or build methods for certain activities, build the volumes for those activities separately.

If you selected an existing forecast instead of **<None>** from the **General Parameters** screen's **Based on** drop-down list, the activities that were in the source scenario are selected in the Activities list. You can select any additional activities, or clear selected ones, to customize this forecast scenario.

Tip

You can add activities to a forecast after it has been created.

3. Click **Next** to continue.
The next wizard screen, **Select Data Build Method**, opens.