

GENESYS

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Workforce Management Web for Supervisors Help

Save as Template Dialog

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Use the **Save As Template** dialog box to create a new forecast template from existing data. You can open this dialog box from:

- · Historical Data Volumes View
- · Master Forecast Staffing View
- Scenario Staffing View

To complete the dialog box:

- 1. Enter a name for the new template into the **Name** field.
- 2. Select the site to which you want this template associated from the **Associated** drop-down list.
- Select the template type from the **Type** drop-down list.
 The **Based on** drop-down list and the **Initial Value** text box are disabled. You cannot alter their default entries.
- 4. Select or enter the **Start date** and **End date** into the corresponding fields in the **Source Dates** area.

Important

For regular (non-overlap) templates, the date range must be one week. If you enter a different date range, WFM Web automatically adjusts it to one week. **Overlap** templates, which fill in gaps in historical data, have specified start and end dates.

- Select or enter the Start date and End date into the corresponding fields in the Target Dates area.
 You can select Target Dates that are different from Source Dates for these template types: IV
 Overlap, and AHT Overlap.
- 6. Select the **Activities** that you want to be associated with this template.
- 7. Click OK

The new forecast template now appears in the Forecast Templates List view.