

GENESYS

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Workforce Management Web for Supervisors Help

Colors

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Within the **Configuration** module, Supervisors can use the **Colors** view to configure the colors that WFM uses in the Supervisor **Schedule** views.

- You can configure default values for these schedule items: Activity Sets, Breaks, Days Off, Exceptions, Marked Times, Meals, Time Offs, and Work.
- You can configure specific colors for: Activity Sets, Exception Types, Marked Times, or Time-Off Types.

To find items in long lists, use Search. To sort the list in ascending or descending order, click **Sort** or the **Item** column header.

Using the drop-down list, you can filter the list by **Default**, **Activity Sets**, **Exception Types**, **Marked Times**, or **Time-Off Types** to view specific items for the selected business unit and sites. If you choose **Default**, the default colors for the business unit are displayed and the **Site** column is empty.

For details about how to configure default and specific colors, see Configuring Colors.

Security Permissions

To configure colors, you must have the **Configuration > Colors in Schedule** security permission, which is assigned in WFM Web. See Configuration Role Privileges.