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Workforce Management Web for Supervisors Help

Add/Remove Scenario Elements: Select Activities

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In the Add/Remove Scenario Elements Wizard **Select Activities to Add** screen:

1. Select one or more activities from the **Activities** tree, which includes business units, sites, and activities.

Tip

The tree displays only those sites that the scenario included when it was created, and by default, activities included in the selected scenario are selected in the tree, and you cannot clear their check boxes.

2. Select or clear (default) the **Additionally Filter Agents By Contracts** check box. If you select it, the **Filter by Contracts** screen is next.
3. Click **Next** to proceed to the next screen.