



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Web for Agents Help (Classic)

Configuration

Configuration

The Configuration window provides access to your personal information, shared transport arrangements, and the schedule exception totals. It has the following three tabs, which are described in details in the related topic:

- [Personal Pane](#)
- [Shared Transport Pane](#)
- [Exception Totals Pane](#)