

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management ETL Database Reference

New In This Release

New In This Release

This is the first release of the Workforce Management 8.1 ETL Database schema. Deploying this database enables Genesys Interactive Insights (GI2) and other third-party reporting applications to easily create reports that incorporate WFM data.