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UC Connector Deployment Guide

UC Connector 8.0.3 Deployment Guide

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Welcome to the *UC Connector 8.0.3 Deployment Guide*. This document describes the deployment of the Unified Communications (UC) Connector into the Genesys contact center, as well as the integration of the UC Connector deployment with Microsoft Lync and Skype for Business, used as a Unified Communications platform in the Enterprise.

This document concentrates in particular on the features and configurations of UC Connector that implement the Genesys Smart Link use cases in the Enterprise. UC Connector can be used for this either standalone, or in integration with Microsoft Lync / Skype for Business. For an in depth description of the concepts and procedures needed for the UC Connector to integrate with Microsoft Lync or Skype for Business, please see the [UC Connector 8.0.3 Lync Integration Deployment Guide](#).

Note: This document is valid for the 8.0.301 release(s) of UC Connector.

About UC Connector

Find out about UC Connector:

[Overview](#)

[How it Works](#)

[Supported Integrations](#)

Deployment

Find out about the actions you must take to deploy UC Connector:

[Overview](#)

[Baseline Components](#)

[Deploying UC Connector](#)

[Deployment Procedures](#)

[High Availability](#)

Other Topics

Find out about other important information for:

[Configuring Routing Strategies](#)

[Configuration Options](#)

[Log Events for UC Connector HA](#)

[T-Server Compatibility with UC Connector](#)

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