



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

UC Connector Genesys Lync Integration Deployment Guide

UC Connector 8.0.3 Lync Integration Deployment Guide

UC Connector 8.0.3 Lync Integration Deployment Guide

Welcome to the *UC Connector 8.0.3 Lync Integration Deployment Guide*. This document describes integrating the Unified Communications (UC) Connector with the Genesys Voice platform in conjunction with Microsoft Lync / Skype for Business, for voice and presence integration, based on SIP integration.

Note that Genesys also offers a "native" integration with Skype for Business and Lync 2013, which allows the use of additional media types - video and full-featured IM sessions. To learn more about the native integration, please see the [Multimedia Connector for Skype for Business Deployment Guide](#).

Note: This document is valid for the 8.0.301 release(s) of UC Connector.

Important

As of March 31, 2021, Genesys announced the [End of Platform Support for Skype for Business Online](#). It will reach End of Platform Support on July 31, 2021. This impacts **UC Connector 8.0.3 Lync Integration**. If you have questions, contact your account representative.

About Genesys Lync Integration

Find out about Genesys Lync:

[Overview and Architecture](#)

[Task Flow](#)

Deployment

Find out about the actions you must take to deploy Microsoft Lync / Skype for Business and the Genesys components:

[Installation and Configuration](#)

Other Topics

Find out about other important

information for:

Certificate Generation for Genesys Applications

Genesys Component Configuration for Lync Interoperability

Genesys Lync Agent