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UC Connector Genesys Lync Integration Deployment Guide

UC Connector 8.0.3 Lync Integration Deployment Guide

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Welcome to the *UC Connector 8.0.3 Lync Integration Deployment Guide*. This document describes integrating the Unified Communications (UC) Connector with the Genesys Voice platform in conjunction with Microsoft Lync / Skype for Business, for voice and presence integration, based on SIP integration.

Note that Genesys also offers a "native" integration with Skype for Business and Lync 2013, which allows the use of additional media types - video and full-featured IM sessions. To learn more about the native integration, please see the [Multimedia Connector for Skype for Business Deployment Guide](#).

Note: This document is valid for the 8.0.301 release(s) of UC Connector.

Important

As of March 31, 2021, Genesys announced the [End of Platform Support for Skype for Business Online](#). It will reach End of Platform Support on July 31, 2021. This impacts **UC Connector 8.0.3 Lync Integration**. If you have questions, contact your account representative.

About Genesys Lync Integration

Find out about Genesys Lync:

[Overview and Architecture](#)

[Task Flow](#)

Deployment

Find out about the actions you must take to deploy Microsoft Lync / Skype for Business and the Genesys components:

[Installation and Configuration](#)

Other Topics

Find out about other important

information for:

Certificate Generation for Genesys
Applications

Genesys Component Configuration for
Lync Interoperability

Genesys Lync Agent