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T-Server for CSTA Connector Deployment Guide

call-cleanup Section

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call-cleanup Section

The call-cleanup section contains the configuration options that are used to control detection and cleanup of stuck calls in T-Server. For more information on stuck call handling, refer to the *Stuck Call Management* chapter in the Framework 8.1 Management Layer User's Guide. See the topic, [call-cleanup Section Examples](#), for more information.

cleanup-idle-tout

cleanup-idle-tout

Default Value: 0 (zero)

Valid Values: See, [Timeout Value Format](#).

Changes Take Effect: Immediately

Specifies the time interval that T-Server waits for a call to be updated from its last update. After this time elapses, if no new events about the call are received, T-Server clears this call as a stuck call, either by querying the switch (if a CTI link provides such capabilities) or by deleting the call information from memory unconditionally. The default value of 0 (zero) disables the stuck calls cleanup.

Warning: If the call-cleanup functionality is enabled in T-Server for Avaya Communication Manager, the UCID (Universal Call ID) feature must be enabled on the switch as well. This allows the UCID to be generated and passed to T-Server.

notify-idle-tout

notify-idle-tout

Default Value: 0 (zero)

Valid Values: See, [Timeout Value Format](#).

Changes Take Effect: Immediately

Specifies the time interval that T-Server waits for a call to be updated from its last update. After this time elapses, if no new events about the call are received, T-Server reports this call as a stuck call. The default value of 0 (zero) disables the stuck calls notification.

periodic-check-tout

periodic-check-tout

Default Value: 10 minutes

Valid Values: See, [Timeout Value Format](#).

Changes Take Effect: Immediately

Specifies the time interval for periodic checks for stuck calls. These checks affect both notification and cleanup functionality, and are made by checking the T-Server's own call information with call information available in the switch. For performance reasons, T-Server does not verify whether the notify-idle-tout or cleanup-idle-tout option has expired before performing this check.

Warning: Setting this option to a value of less than a few seconds can affect T-Server performance.

call-cleanup Section Examples

Examples

This section presents examples of option settings in the call-cleanup section.

Example 1

```
cleanup-idle-tout = 0
```

```
notify-idle-tout = 0
```

```
periodic-check-tout = 10
```

With these settings, T-Server does not perform any checks for stuck calls.

Example 2

```
cleanup-idle-tout = 0
```

```
notify-idle-tout = 5 min
```

```
periodic-check-tout = 10 min
```

With these settings, T-Server performs checks every 10 minutes and sends notifications about all calls that have been idle for at least 5 minutes.

Example 3

```
cleanup-idle-tout = 20 min
```

```
notify-idle-tout = 5 min
```

```
periodic-check-tout = 10 min
```

With these settings, T-Server performs checks every 10 minutes, sends notifications about all calls

that have been idle for at least 5 minutes, and attempts to clean up all calls that have been idle for more than 20 minutes.