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T-Server for CSTA Connector Deployment Guide

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Use this guide to introduce you to the concepts, terminology, and procedures relevant to T-Servers in general and provides detailed reference information about T-Server for CSTA Connector. The reference information includes configuration options, limitations, and switch-specific functionality. See the summary of the highlighted topics below:

all topic

About T-Server

Find out about the T-Server:

Overview

New in This Release

Feature Configuration

Find out about the supported features that include these topics:

Agent Substitution

Business-Call Handling

all topics>>

T-Library Support

Find out about T-Library Support that include these topics:

Private Service and Events

T-Library Functionality

Configuration Options
Find out about the configuration options:

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Common Configuration Options

T-Server Common Configuration Options

T-Server Specific Configuration Options

topics>>

T-Server Deployment

Find procedures to configure and install the T-Server:

T-Server Deployment Fundamentals

Multi-Site Support

all
topics>>