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Genesys Sizing Tools

System Level Guides Current

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Genesys Sizing Tools

In order to plan your Genesys deployment you should estimate the solution size and component distribution to help you understand the overall architecture. Genesys provides a number of tools which can provide both overall solution level guidance and architecture as well as detailed product-specific sizing for specific components.

Solution Sizing Resources

- [Genesys Sizing Calculator](#) (Restricted to Genesys personnel)
Genesys customers: contact your account representative if you need assistance with sizing calculations.
- [Solution Sizing Guide](#) (under construction)
- [Genesys Hardware Sizing Guide](#)

Storage and Bandwidth Sizing

- [DB Sizing Worksheet](#)
- [Interaction Concentrator DB Sizing Tool](#)
- [Genesys Info Mart DB Size Estimator Tool: 8.1, 8.5](#)

- [Context Services Storage Sizing Tool](#)
- [Network Bandwidth Sizing Calculator](#)

Product Specific Sizing Resources

- [SIP Server Sizing Guide](#)
- [Interaction Recording Sizing Tool](#)
- [Co-browse Sizing Tool](#)
- [Web Engagement Sizing Tool](#)
- [Knowledge Center Sizing Tool](#)
- [Web Services Sizing Tool](#)