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# Supported Operating Environment

Workspace SIP Endpoint

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## General Information - Workspace SIP Endpoint

Starting with release 8.5, Interaction Workspace SIP Endpoint has been renamed to Workspace SIP Endpoint.

### Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

## Supported Operating Systems

| OS Family | OS         | Release | Conditions  |
|-----------|------------|---------|---|
| Windows   | Windows 10 | 8.5     | Application running in 32-bit compatibility mode on 64-bit OS.  |
| Windows   | Windows 11 | 8.5.1+  | Starting with release 8.5.115.45. Application running in 32-bit compatibility mode on 64-bit OS.      |
| Windows   | Windows 8  | 8.5     | Discontinued as of September 30, 2023. Application running in 32-bit compatibility mode on 64-bit OS. |
| OS Family | OS         | Release | Conditions  |

## Supported Browsers

No browser information at this time

## Supported Database/DB Clusters

No DB information at this time.

## Supported Virtualization Platforms

### Tip

See the global page that lists all [Virtualization](#)-related information.

## IPV6 Support for Common Interfaces

### Notes:

- Release Support numbers refer to Workspace SIP Endpoint / Interaction Workspace SIP Endpoint.

| Component              | Release | Interface    | Conditions |
|------------------------|---------|--------------|------------|
| Workspace SIP Endpoint | 8.5     | SIP/RTP/HTTP |            |

## IPV6 Support for Additional Interfaces

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No IPV6 information for additional components at this time.

## Prerequisites

**Notes:**

- All prerequisites are installed with the application.