

GENESYS

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Supported Operating Environment

Drilling Down in the SOE

Contents

- 1 Drilling Down in the SOE
 - 1.1 Front Page Drilldown

Drilling Down in the SOE

This guide offers different ways to drill down into the information.

- · Front page drilldown
- · Major Upgrade drilldown
- Java Support
- Product Pages
- Virtualization Support

Tip Many of the tables in this guide includes in-table search functionality. It is fast. Use the search box above the table to filter results to only those rows containing a match. Look for the search box above the tables: Search: Conditions 3rdPartyGroup

Front Page Drilldown

The front page gives you a few tabs to drilldown by operating system, browser, database, as well as a quick access list of links to all the product pages.

Operating System Drilldown

On the **OS** tab, you can either view all supported operating systems from across all products in a given family of operating system (for example, all Windows or Mac versions). Or you can select a particular OS version and filter on that.

Viewing all versions in a family

To view all results for an OS family, select your OS family in the first dropdown and **leave the filter by version dropdown unselected**. Then click **Update**.

Filtering by specific OS version

To filter by a specific version, select your OS family first, then select the specific version in the **filter by version** dropdown, and click **update**.

Browser Drilldrown